

# DOCFAST™

DELIVER THE DIGITAL CUSTOMER EXPERIENCE

DocFast is transforming how the entire industry works. With DocFast, iPipeline's e-delivery solution, you quickly and securely deliver policies, videos, contracts, business documents, and marketing collateral. Whether you are completing a product sale or looking to educate, cross-sell and up-sell, DocFast enables carriers, distributors, financial institutions, agents and advisors to optimize business opportunity and improve the consumer experience.

## DO YOU REALLY WANT TO BE A PAPER COMPANY?

Snail mail is so slow. For example, the average policy delivery cycle is 25 days from when the policy is mailed until the delivery requirements are collected. DocFast accelerates delivery by digitally sending policies and your business-related documents. Rapid delivery offers speed-to-market advantages and allows requirements to be collected quicker-- policies go in force sooner, transactions are executed faster, and payments are processed quickly.



## LEVERAGE e-SIGNATURE

DocFast offers a variety of signature options for every scenario. Policies and documents can be printed and hand delivered, emailed for consumer e-Signature, or e-Signed face-to-face. Face-to-face e-Signature is a unique signature option that allows a consumer to e-Sign while meeting in person with an agent or advisor. DocFast comes equipped with all of these signature options.

## UNLIMITED WORKFLOWS... REDUCED LABOR AND COST

DocFast supports unlimited workflows and multiple users, so everyone in the distribution chain can electronically receive, review and approve policies and related documents. The speed-to-market advantage delivers placement ratio lift, and your agents and advisors are able to move to the next opportunity.

Labor and mailing costs for a single policy often exceed of \$55. DocFast slashes traditional policy mailing costs, reducing your labor and postage by as much as 70% per policy. Re-issue delays and expenses are dramatically reduced, allowing policies to be re-issued within hours. Costs typically associated with general document delivery virtually disappear.

## DELIVER POLICIES AND DOCUMENTS SECURELY

Security and confidentiality are paramount in the insurance process. DocFast has passed 3rd party penetration tests and security audits, so your policies and documents are reviewed, delivered, signed and submitted securely with accuracy and integrity.



## FEATURES:

Secure XML data pack sending and receiving

Allows distributors to add documents to packages

Send multiple document in one package

Dynamic workflows allow distributors to add subGA and IMO relationships

e-Signature options, including face-to-face

Print, renew and copy flexibility

Accepts premium payment (carrier controlled) to complete transaction or policy

Gives agent the ability to complete the process face-to-face

Real-time case info dashboard view and alerts

Send multiple documents privately

e-Deliver to multiple consumers at one time

## BENEFITS:

Deliver a true digital experience to improve customer satisfaction

Guarantee policies are securely and confidentially delivered

Passed 3rd party penetration tests and security audits

Up-sell additional coverage amounts at policy issue

Unlimited workflow possibilities

Avoid costly policy re-issues

Cross-sell new products and drive referrals

Cut printing, postage and labor costs

Reduce policy and document delivery times from weeks to hours

Receive policy delivery status

Accept credit card payments via a secure process without being PCI compliant